

VIS-A-PET

Home Pet Care

Pet Visiting Service Agreement

AUTHORIZATION AND CONTRACT

This is a service agreement between VIS-A-PET Home Pet Care (VAP) and the below named client (hereinafter referred to as "Client") for services rendered as specified within. Services begin on _____ and end on _____, and thereafter on an as-needed basis.

1. Client authorizes VAP to perform pet care services as outlined in the Client Profile, Veterinarian Authorization, Boarding Authorization, and Guideline for Services and Rates that shall become a part of this contract.
2. VAP agrees to provide the services stated in this agreement in a timely, reliable, caring and trustworthy manner. In consideration of these services, and as an express condition thereof, the Client expressly waives and relinquishes any and all claims against VAP, its employees or assigns, provided reasonable care and precautions are followed. Client hereby releases them of any liability of any kind arising from pet(s). Client agrees to notify VAP with any complaints within 24 hours of end of services.
3. Client authorizes VAP to obtain emergency care that may be necessary during time spent with Client's pet(s). Client accepts responsibility for any charges related to this emergency care. VAP shall use the veterinarian indicated in the Client Profile for this service. Should Client's veterinarian be unavailable, VAP is authorized to seek an alternative veterinarian. Every effort will be made to contact Client prior to obtaining emergency care.
4. Client agrees to reimburse VAP for any additional fees related to the provision of emergency care, as well as any expenses incurred for unexpected visits, transportation, housing, food, or supplies. Should a pet visitor arrive at Client's premises and determine an emergency situation, Client agrees to reimburse VAP for additional time accrued at the rate of \$40 per hour.
5. Client will provide proof that pet(s) is/are current on all legally required vaccinations.
6. VAP will not be liable for injury, disappearance, death, or fines of any pet(s) with unsupervised access to the outdoors.
7. Client will be responsible for all medical expenses and damages resulting from an injury to the pet visitor or other persons by the pet(s). Client agrees to indemnify and hold harmless VAP in the event of a claim by any human.

8. VAP reserves the right to terminate this contract at any time, at its sole discretion; likewise, Client may terminate this contract at any time.
9. It is expressly understood that VAP shall not be held responsible for any damages to Client's property, or that of others, caused by the Client's pet(s) during the period in which they are in its care. Client has advised VAP of all situations, which will relieve it of liability for damage.
10. Client hereby authorizes VAP to take photographs of Client's pet(s) for identification purposes. In addition, Client grants permission to VAP to use photos of Client's pet(s) in its business advertisements. VAP retains all rights to photos taken of Client's pet(s).
11. Fees are earned upon acceptance of pet visiting reservations. Exceptions can be made for emergencies. Full payment is due on the first day of the first scheduled visit. EXCEPT for holiday periods, cancellations may be made up to 3 days in advance of scheduled first visit. After that period, a cancellation fee of 25% of the total of reservations will be charged. For any fees not paid on the first day of the first scheduled visit, VAP reserves the right to discontinue caring for Client's pet(s) until fees due are paid in full. There will be a 10% per month interest charge on any balance due beyond 10 days. No refunds will be given for canceled visits once time has been reserved. Client is responsible for all costs of collection.
12. In the event that pet visitor is required to employ a locksmith to gain entry into Client's premises due to a malfunction of the lock or key it shall be the responsibility of the Client to reimburse VAP for all costs incurred. The Client expressly gives VAP the authority to employ a locksmith on Client's behalf in the event of the aforementioned occurrences.
13. Client authorizes this contract to be valid approval for future services so as to permit VAP to accept telephone or E-mail reservations and enter Client's premises without additional signed contracts or written authorizations.
14. Client has read and understands the terms of this agreement and confirms the accuracy of the information provided. Agreement is indicated by the signature below.

Client Signature

Date

Address _____

Phone _____

VIS-A-PET Representative

Date